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## VINYL FLOORING – 5MM/22MIL LOOSELAY - WARRANTY

### **30 years residential, 10 years light commercial**

This guarantee is for replacement or refund of the vinyl plank flooring only, no labor (including the cost of labor for installation of the replacement floor) or costs incurred with loss of time, incidental expenses or any other damage. It does not cover damage from improper installation or maintenance, burns, tears, indentations, stains or reduction in gloss level due to normal use and or exterior applications. Gapping, shrinkage squeaks or structural sub floor related issues are not covered under this warranty.

1. Maximum temperature for radiant heated floors should be 85 degrees Fahrenheit, 27 degrees Celsius
2. Subfloor imperfections not to exceed 1/8" over 6 feet (3mm over 1.8m) or the subfloor should be leveled.

Product must be installed in air controlled rooms. Areas that have large swings in temperature will see unusual amounts of movement in the flooring. Rooms that have large windows and expose the flooring to large amounts of sun for long periods of time will see larger amounts of expansion. It is recommended that for these rooms you close drapes or blinds during prolonged sun exposure. Prolonged exposure to direct sun may cause rippling in the floor, these are exclusions from a warranty claim.

### **Residential Warranty**

Our Residential Limited Warranty for vinyl plank means that 30 years from the date of purchase, your floor will be free from manufacturing defects and will not wear through or permanently stain from common household stains when installed and maintained according to instructions supplied with each carton.

### **Light Commercial Warranty**

Our Commercial Warranty for vinyl plank means that for 10 years from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to instructions supplied with each carton. Improper installation or workmanship should be directed to the contractor who installed the floor. Many commercial sites require full adhesive glue down installation – areas with heavy traffic, heavy rolling loads, etc.

### **Pre-installation Limited Warranty**

Halead warrants that this product is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Halead will not be responsible for any claim for product installed with visual.

## **EXCLUSIONS TO LIMITED WARRANTY**



- Dissatisfaction due to improper installation or maintenance. For additional information for proper installation and maintenance, please review the information on the product packaging.
- Damages resulting from misuse or abuse including, but not limited to, scratches, cuts, burns, stains, indentations, improper or insufficient maintenance, and lack of proper floor protector.
- Damages or failure of floor to adhere to subfloor resulting from excessive moisture, alkali and / or hydrostatic pressure.
- Color variations between samples or printed illustrations and the actual production runs.
- Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent-based polishes or cleaners, or asphalt tracked in from driveways or parking lots.
- Reduction of gloss from use.
- Residential or Commercial installations with heavy wheeled vehicle traffic that permanently indents, or damages the flooring.